

Pioneer Wealth Management Services Ltd. – SEBI Registered Portfolio Manager (SEBI Reg. no. INP000005883) Investor Grievance Data

1. Data for the month – September 2024

Sr. No.	Investor Complaints received from	Pending as at the end of the last month	Received	Resolved *	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
Total		Nil	Nil	Nil	Nil	Nil	Nil

^Average Resolution time is the sum total of time taken to resolve each complaint in days in the current quarter divided by total number of complaints resolved in the current quarter.

* Inclusive of complaints of previous months resolved in the current month

#Inclusive of complaints pending as on the last day of the month.

2. Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1.	January, 2024	Nil	Nil	Nil	Nil
2.	February, 2024	Nil	Nil	Nil	Nil
3.	March, 2024	Nil	Nil	Nil	Nil
4.	April, 2024	Nil	Nil	Nil	Nil

5.	May, 2024	Nil	Nil	Nil	Nil
6.	June, 2024	Nil	Nil	Nil	Nil
7.	July, 2024	Nil	Nil	Nil	Nil
8.	August, 2024	Nil	Nil	Nil	Nil
9.	September, 2024	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

3. Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from Previous year	Received	Resolved	Pending
1	2021-22	Nil	Nil	Nil	Nil
2	2022-23	Nil	Nil	Nil	Nil
3	2023-24	Nil	Nil	Nil	Nil
4	2024-25	Nil	Nil	Nil	Nil
Grand Total		Nil	Nil	Nil	Nil

4) To register a formal complaint with Mr. Raj Shah – Principal officer, please write to pmscompliance@pinc.co.in with your following details:

- i) Full name
- ii) Registered mobile number
- iii) PAN card
- iv) Nature of complaint

(On clicking the email id- the link will give direct access to mail from there, investor will mail mentioning above details)

5) SCORES website link <https://scores.sebi.gov.in>

(On Clicking SCORES it will take directly to website to lodge the complaint)

6) SMART ODR LINK <https://smartodr.in/login>